

# **Manufacturer's Limited Warranty Craft-Bilt® Manufacturing Company Aluminum & Glass Panel Railings**

*The following warranty applies to aluminum and glass panel railings manufactured by  
Craft-Bilt Manufacturing Company, 53 Souderton-Hatfield Pike, Souderton, Pennsylvania 18964*

## **How long does warranty coverage last?**

### **10 YEARS NON PRO-RATED**

The aluminum components, including frames, posts, rails and pickets are covered for ten (10) years from date of sale for manufacturer's defects that cause peeling, blistering, flaking, splitting, chipping or cracking. This warranty applies to the original purchaser.

## **What is covered?**

This warranty, if applicable, is limited at the manufacturer's discretion to the repair or replacement of the warranted components and in-factory manufacturing labor costs, free of charge. Manufacturer has the right to substitute components that in its discretion are of equal grade, quality and price. Normal weathering and aging of existing components will preclude perfect color match of refinished or replaced components. Craft-Bilt's liability is expressly limited to this warranty.

## **What is not covered?**

- Shipping and on-site labor costs associated with replacement of warranted parts
- Steel, plastic, and glass items
- Fading, staining or chalking
- Product that has been moved from its original location
- Damage resulting from the following: 1) improper installation; 2) exposure to salt spray or water from pool or spa; 3) atmospheric chemicals; 4) movement or settling of the concrete or deck supporting the components; 5) acts of nature, fire, accident or similar hazards; 6) unauthorized repairs, modifications, additions; 7) failure to provide reasonable and necessary maintenance to prevent an accumulation of surface dirt, staining or mildew
- Dents, scratches, corrosion, oxidation, rust, chipping or peeling of painted finish or weathering that results from normal use or wear and tear
- Deterioration due to improper installation, abuse, negligence, vandalism, burns, misuse or improper use and care
- Any components of the railing not expressly covered under this warranty

## **How to Obtain Warranty Service**

Purchaser must retain the dated contract, invoice or purchase order for this warranty to be valid. If it appears within the warranty period that the shade product does not meet the warranty, the purchaser should contact the dealer from whom the product was purchased. The dealer or an authorized representative of that dealer must be permitted to inspect the product to determine whether or not the components are defective and covered by this warranty. Alternatively, the purchaser may contact the manufacturer directly at Craft-Bilt Manufacturing Co., 53 Souderton-Hatfield Pike, Souderton PA 18964 or at [consumerservices@craftbilt.com](mailto:consumerservices@craftbilt.com).

**NO OTHER WARRANTIES OF ANY KIND, WRITTEN OR ORAL, STATUTORY OR OTHERWISE, ARE GIVEN OR HEREIN EXPRESSED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE FOLLOWING LIMITATIONS MAY NOT APPLY TO YOU.**

### **WARRANTY LIMITATIONS AND DISCLAIMERS:**

No implied statutory warranty or implied statutory warranty of merchantability or fitness for a particular purpose shall apply beyond the aforementioned warranty periods. **The manufacturer shall not be liable for any injury, loss or damage that arises from the use or the inability to use the products.**

Effective January 1, 2012